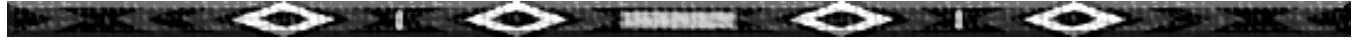
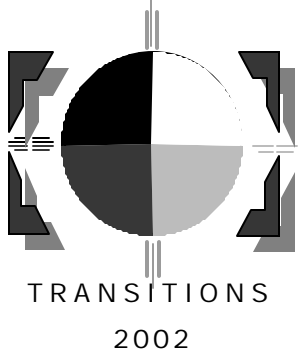


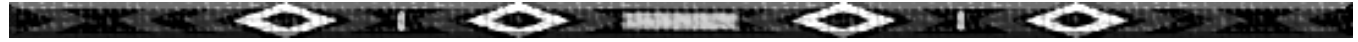
IHDT Report



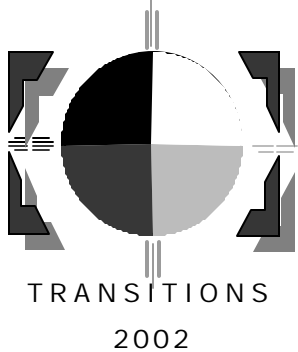
**Design Process was
guided by 10
Principles adopted
by the IHDT**



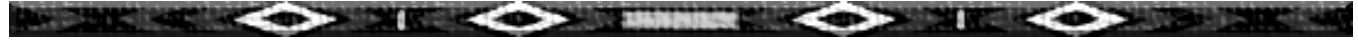
IHDT Guiding PRINCIPLES



- **PATIENT CARE COMES FIRST**
- **BE CUSTOMER-CENTERED**
 - Being customer-centered shall become a core value in the mission of all Indian organizations along with the IHS. Customers include all people, tribes, and other Indian organizations dependent on a program's services.
- **FOCUS ON HEALTH**
 - Clinical, public health, and administrative functions shall be focused to promote high quality and cost effective patient care services. Any savings resulting from redesign shall be directed to patient care.



IHDT Guiding PRINCIPLES



- **SOVEREIGNTY**

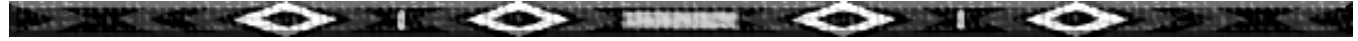
- The Federal government shall honor, uphold, protect, and advocate inherent sovereign rights and rights of the AI/AN Nations as evidenced by the treaty signing process, the content of those signed treaties by the signatory parties, and as afforded by the U.S. Constitution, Treaties, U.S. Statutes, Treaty Cessions, State Constitutional Disclaimer Provisions, Agreements, International Declarations of Indigenous Peoples Rights and Executive Orders.

- **TRUST RESPONSIBILITY**

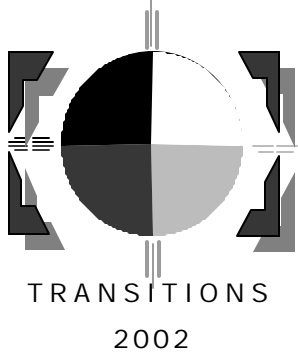
- The Federal government has the trust responsibility to provide health services to Indian people.



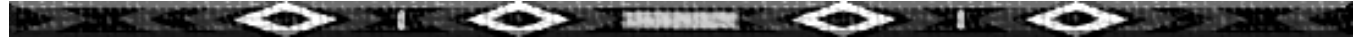
IHDT Guiding PRINCIPLES



- **CULTURAL SENSITIVITY**
 - Structure, programs, and services shall be designed in partnership to respect cultural diversity at the local level.
- **EMPOWERMENT/ADAPTABILITY**
 - Sufficient decision making autonomy shall exist at the local level to enable capacity to address service delivery needs.
- **EXCELLENCE**
 - Commitment to excellence shall be achieved and maintained in administrative, clinical, and public health programs and practices.



IHDT Guiding PRINCIPLES

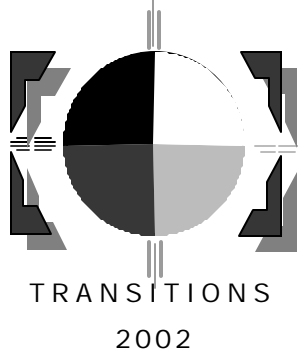


- **ACCOUNTABILITY**

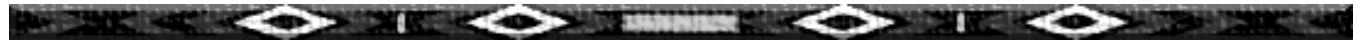
- Accountability systems shall be designed to ensure efficiency, effectiveness, and patient and customer satisfaction regarding the achievement of IHS' primary mission involving patient care, health promotion, and advocacy for tribal governments and Indian organizations.

- **TREAT EMPLOYEES FAIRLY**

- Employees shall be treated fairly and compassionately in all changes in the structure and programs of Indian health programs.



ORIGINAL IHDT REPORT



IHDT Recommendations focused on achieving 9 design objectives

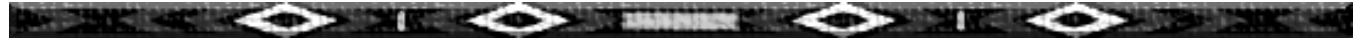
DESIGN objective: Theme #1



- **Delegate essential management and decision making authorities to the local health service delivery site. Redesign accountability requirements appropriate to the decentralized authorities.**



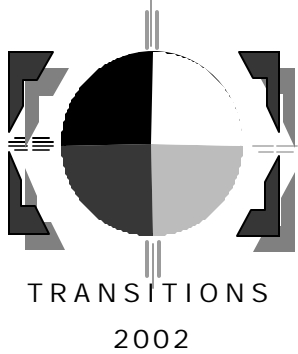
Design objective: Theme #2



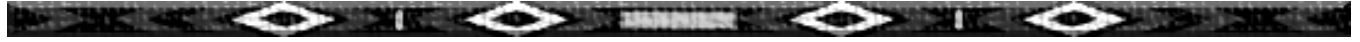
- **Methods of delivery of health services are decided locally. The local AI/AN community participates in the decision making process.**

- **Shift roles of Headquarters, Area Offices, and service units from directing and controlling to supporting the delivery of health services at the local level.**

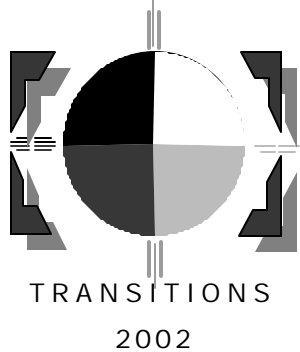
- **Invest selectively in appropriate technologies and processes to: Improve health care delivery, expand options for administrative and professional support and increase efficiency of operations, and provide reliable data on AI/AN health needs, program accountability, costs and managed care.**



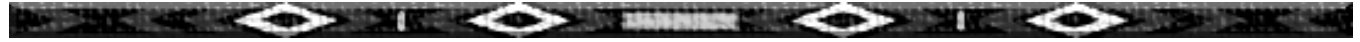
Design objective: Theme #5



- **Streamline Federal administrative processes (i.e. procurement, personnel, budget).**



Design objective: Theme #6



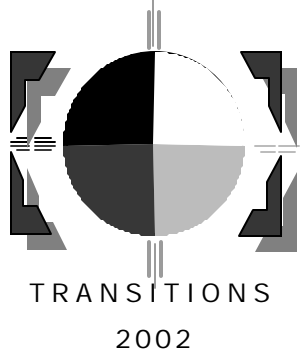
- **Reconfigure roles, capabilities, and structures of Headquarters and Area Offices to provide health professional and administrative support appropriate to the current and future mix of I/T/Us.**



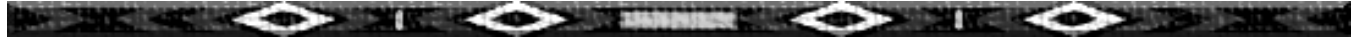
Design objective: Theme #7



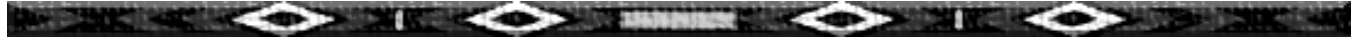
- **Establish centers to provide administrative and professional support services to I/T/Us in more than one area.**



Design objective: Theme #8



- **Develop agreements to collaborate and share resources among agencies to enhance programs for AI/AN communities.**



- **Enhanced communication among I/T/Us and stakeholders is essential for implementation of redesign and for successful operating partnerships in the future.**